

The European Centre for Clinical Research Training (ECCRT) is a professional clinical research training provider focusing on the transfer of implementable knowledge for the day-to-day activities of our participants whether being new to the industry, starters on the job, or seasoned professionals. Our mission is to **facilitate Clinical Research professionals to excel in their job for the benefit of patients**. We aim to achieve this by providing clinical research professionals with competencies to develop new therapies for patients quicker & more efficiently, without jeopardizing quality and safety.



I. Fundamentals:

We aim to do this through three pillars:

1. Effective learning approach:

Our goal is to provide you with a 360° approach combining training, coaching and consulting benefiting individuals, organisations and ultimately patients. We make sure that you can actually apply what you learned and that you are able to achieve great results and better performance.

2. Human Centered approach:

Clinical Research is all about humans. For that we want you to be trained by real ECCRT Experts keen to share their broad expertise. Also, not only we offer technical courses but we maintain harmonious balance with soft skills training that results in more human-focused competencies.

3. Innovation:

With our Virtual Campus you will have access to a unique platform to learn, share and exchange on Clinical Research topics, available for all ECCRT students, irrespective of which course you have been registered for eLearning, webinar, face-to-face or blended. Register for a course with ECCRT and enter the Virtual Campus to interact with the trainers, study pre-course as well as post-course material. You can log in at any time, from anywhere, via any device connected to the internet, and acquire the benefits of being an ECCRT student.

ECCRT's eLearning courses are not the usual online courses; we provide the best user experience in every one of our courses.

- Liveliness
 - HD audio and video guided lectures and activities
 - Interactive workshops with audio or video guided explanations by trainer
 - No 'read-only' experience. Online courses have an identical quality as a face-to-face course.
- Interactivity
 - Regular meeting points with the trainer
 - News and Discussions Forums available to interact with the trainer and fellow students
- Online Grading Test & Certification
 - An online grading test completes each course
 - Available only once all lessons have been completed
 - To be taken within a limited and uninterrupted period of time
 - A minimum score of 70% is required to obtain a certificate of achievement
 - In case of failure, one repetition is allowed (with different questions)
 - If 70% is not reached, only a certificate of attendance is granted

II. ECCRT scope:

The ECCRT is a professional clinical research training provider focussing on the transfer of implementable knowledge in the day-to-day activities of our participants by providing courses through these 4 training methodologies

➤ Open Courses:

At ECCRT, we provide you with multiple skills covering different and broad aspects that are essential for a Clinical Research Professional: technical, communication, management and leadership skills. Following these courses will give you implementable knowledge and bring you a step forward in your career.

<http://www.eccrt.com/courses>

➤ Tailored Solutions:

At ECCRT, not only we provide open courses to individuals, but also tailored training, coaching and consultancy to companies. Our mission is to provide the highest level of education and services to you and your team. Here is how it works: you come with a project you would like to implement within your company or your team, we develop a project plan and we set it up together. Your project can be very specific to your company or related to an open course. At the end, what matters is your satisfaction and an enriching experience.

<http://www.eccrt.com/tailored-solutions/tailored-courses>

➤ **Coaching:**

Do you see potential in your team and want to bring them at a higher level? Well, that is the reason why ECCRT provides individual and team coaching. We want to help you achieve better results and facilitate your work on a day-to-day basis.

We perceive coaching as having a conversation and asking good, open-ended questions that allow the coachee(s) to reflect on what they are doing and how they can do things differently in the future to improve performance. We believe that through different sessions, you and your team can learn:

- what you, your team or organization wants to achieve better
- how to work together more effectively
- how to become stronger leaders
- how to ensure successful communication with your team and colleagues

We cover during our coaching sessions topics such as career coaching, leadership, communication, personal growth and perfection, fear to failure and burnout in your professional environment, influencing skills and many more.

<http://www.eccrt.com/tailored-solutions/coaching>

➤ **Consulting:**

ECCRT is your partner in providing consultancy for any matter related to the acquisition of competencies. Whether this is about how to set up a training department or setting up a competency framework, we are there to help you being successful. We can also be your point of reference for Clinical Research matters. Practically, what can we do for you? Let's say you are recruiting new staff and you need to harmonize and bond the current team with new workers, here is what we can do for you:

- Make an inventory of the current clinical operations group
- Provide on-boarding for the new team members
- Bond the team for success

We can also create an inventory of the competencies needed and available, and therefore, advise on training in order to assure all required competencies are available. We base our work on our own Competency Framework that defines the competency domains and the associated cognitive skills necessary to conduct a high-quality, ethical and safe clinical trial.

During such projects, our goal is for teams to leave the project with the capacity to use the information provided in the most practical way. Our expert consultants, trainers and coaches, contracted according to their professional skills and knowledge, will always encourage interactivity in the group.

III. SMART Solutions:

ECCRT offers a wide range of services, as complete and tailored solutions that we call **SMART Solutions**. These solutions cover a wide range of areas with the aim of tackling all your development needs, such as:



STAR Programme:

The STAR Programme combines a number of training sessions that are key to the development of your career in a specific function or area. A mix of both technical and soft skill trainings assure that you will get an all-round curriculum, providing you with all required competencies needed. While listening to the market we hear that people seek support for their personal career development; companies sometimes struggle with providing such support.

There are three main advantages:

a. Flexibility:

There is the flexibility for following the individual courses: when you register for a STAR programme, you can choose the dates of the courses throughout the year, to allow minimal disturbance of your daily activities and to optimise your travel schedules.

b. Cost reduction:

The costs of the STAR Programme is on average 15% lower compared to the list price of the individual courses.

c. Competencies Framework:

Covering a mix of both technical and soft skill trainings, this will provide you with the right amount of competencies needed for the career you are developing or pursuing.

To learn more about our STAR Programmes and see what we have to offer visit our webpage in:

<http://www.ec crt.com/smart-solutions/star-programmes>



Team To Go

The Team To Go programme is **focusing on your team and the communication between each stakeholders** in order to increase your efficiency during a study.

Team To Go (TTG) is not only about training a team on specific skills, but it is also about bonding the team for success. Not designed to be a one-time effort, it will provide guidance and coaching to your team throughout the project in order to have a successful outcome.

The 3 main components of TTG are:

1. Core team meeting: Define the client team visions and means, define goals and objectives and define KPI;
2. Teaming: Team building and workshops to enhance team dynamics and performance;
3. Guiding & coaching: ongoing training via an online forum and Q&A sessions; coaching individuals, including performance management and competency assessment.

What are the objectives of TTG?

- Focus the team on the project deliverables and goals
- Increase team efficiency to avoid study delay and budget overrun
- Increase team members motivation and create a real team

Further details can be found here: <http://www.eccrt.com/smart-solutions/team-to-go>



Competency Framework

A Competency Framework is a standard mapping of competencies to roles, used to help organisation to assess and manage individual and collective work performance.

Within our Clinical Research environment, it defines the competency domains and the associated cognitive skills necessary to conduct a high-quality, ethical and safe clinical trial.

Based on the developments of the Joint Task Force for Clinical Trial Competency (2013) and on our experienced and professional expertise in Clinical Research, at ECCRT we have taken the Competency Framework concept a step further to fit your specific needs. Indeed, in the ECCRT Competency Framework, we mapped out 10 competency domains and > 70 competencies with > 40 key positions and our +100 courses portfolio. Competency domains include, inter alia:

- Scientific Concept and Research Design
- Ethical Participant Safety Consideration
- Clinical Studies Operations (GCPs or ISO 14155)
- Study and Site Management
- Leadership and Professionalism

Do you want to boost your team development with your own Competency Framework? Together we can work on a project plan and bring you and your team a step forward.

Together with you, we will make an analysis of the ten competencies within your team and find where training is needed to fulfil these competencies.

But why with ECCRT ?

Because of the Clinical Research expertise we have within our services, the Competency Framework experiences we had and because of being a neutral and independent voice.

Why a Competency Framework ?

To complete what you have for the people performance review, career development, promotions, hiring etc., and to harmonise functions between different affiliates.



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What is the role of the Competency Framework in Risk Reduction?

The level of competence of your team directly affects:

- your ability to protect rights and wellbeing of patients and integrity of data
- the effectiveness and efficiency of your staff
- the cost effectiveness of your organisation

What uses could you make of the Competency Framework?

- Job descriptions development
- Hiring staff with the relevant skills
- Succession planning and career mapping
- Identifying learning and development needs of individuals, teams, organisations
- Performance Evaluations
- Many more

Find out more in: <http://www.eccrt.com/smart-solutions/competency-framework>

Our moto is to bring effectiveness to the Clinical Research world and we want to do that too through our Complementary Resources that we provide to all for free. These free resources can enrich your knowledge on Clinical Research, through our blogs and articles, webinars on important matters, our periodic newsletter, to ensure that your voice is heard and you keep yourself updated with the latest news and activities from ECCRT and through our online videos.

Check out our Complementary Resources in:

<http://www.eccrt.com/free-resources>



The ECCRT is in its actions supportive of the Benjamin Franklin's statement: "You tell me, and I forget. You teach me, and I remember. You involve me, and I learn."

We are proud to offer you all these services in order to fulfil our vision. Through us and by you we can both contribute to bring effectiveness to the Clinical Research world and excel in your job as Clinical Research professionals for the benefit of patients.

Visit our website to learn more about us and improve your skills and expand your knowledge in:

<http://www.eccrt.com/>