

MRN PRESS RELEASE

Another successful visit against the odds

Milton Keynes, UK, 20 March 2019

Our dedicated team of nurses, couriers and project managers deliver, come rain or shine.

Making sure a Clinical Trial visit can go ahead in the home can be a complex process, and last month bad weather nearly stopped play on an important Home Trial Support visit. Thanks to the commitment and dedication from the entire team it went ahead against the odds.

The Challenge

The poor weather conditions meant that the Home Trial Support nurse's flight was delayed to Springfield MO, and the dose that was delivered to the patient's home was delayed from Florida to Dallas and then cancelled from Dallas to Springfield.

The Solution

The courier sent the dose to Arkansas and a driver drove the dose from Arkansas to Springfield; a two-hour trip during thunderstorms and poor weather warnings.

The nurse managed to get to Springfield and was waiting in a local hotel for the dose to arrive.

When the courier arrived at 00:30 they were able to hand the dose over to the nurse who then drove to the patient's home with the dose, in the storm, and was able to give the dose and finish the visit at 02:30am.

What incredible teamwork by both courier and nurse to ensure that the participant received the dose and the visit did not have to be rescheduled; both parties went above and beyond the call of duty. We are very appreciative of The MRN and the nurses that conduct the visits for the trial. It is because of their service that participant burden for the trial can be minimized. - Clinical Research Development Coordinator, Washington University School of Medicine in St. Louis.

While these situations aren't normal they do happen, and the MRN team are experienced in dealing with this and dedicated to ensuring all visits can happen safely and effectively for the patient, the nurse and the rest of the team. The nurses that we hire understand the importance of each visit and are dedicated to doing what is best for the patients at each visit.



95%
PATIENT
RETENTION RATE



41
COUNTRY
COVERAGE



400
HOME VISITS COMPLETED
EACH MONTH



98%
VISITS COMPLETED
SUCCESSFULLY

For any questions on this please contact marketing@themrn.co.uk